



Smart technology ► Better world

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Since 1993 we develop software solutions, using cutting edge technologies and provide added value services

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The company

OTS (Open Technology Services) is a Greek software company, established in 1993, in Thessaloniki, Greece.

It specialises in the development of integrated information systems and enterprise software solutions that fully meet the business needs of public and private organisations.



National Projects

OTS, through its long course, has implemented a number of important and complex national projects in Greece:

- 🔄 Phase II Implementation of the Transparency Programme (Beneficiary: Ministry of Interior and Administrative Reconstruction)
- 🔄 The National Citizens Registry (Beneficiary: Ministry of Interior and Administrative Reconstruction)
- 🔄 Integrated Judicial Policy and Criminal Justice Case Management System (Beneficiary: Ministry of Justice, Transparency and Human Rights)
- 🔄 Benchmarking Platform (Beneficiary: Hellenic Association of Municipal Water and Sewage Companies)
- 🔄 Integrated Judicial Policy and Criminal Justice Case Management System (Beneficiary: Ministry of Justice, Transparency and Human Rights)
- 🔄 Implementation of the Central Interoperability Node for the provision of financial data from country's municipalities and regions. (Beneficiary: Ministry of Interior and Administrative Reconstruction)
- 🔄 Digital declaration of birth and name in the clinics, for the newborns (Beneficiary: Ministry of Internal affairs and ministry of Digital Governance)

European and International Projects

Some International Projects have also marked an exceptional path:

- 🔄 E-charge for drivers - Horizon 2020: Infrastructure for charging of electrical vehicles, for an improved User Experience
- 🔄 E- delivery - Building Block for secure digital communication
- 🔄 CS Aware - (Horizon 2020): Cyber Security awareness & information sharing for local public organisations
- 🔄 CS Aware Next (Horizon 2020): Dynamic and Collaborative Cyber Security Management
- 🔄 IDEAL-EU: electronic participation platform in municipal level
- 🔄 Evagoras: Complete Information System for the Union of the Cyprian Municipalities
- 🔄 Plug - In: ICT platform for inter-operative electronic transactions for Small - Medium -Enterprises
- 🔄 Swan Platform - Interreg Balkan Mediterranean: digital solid waste reuse platform



Open1 – The new era



Smart City Platforms

Improving the quality of lives in the cities

Our smart city solutions encompass Smart Parking, Fleet Management Systems, and Water Management Software. These innovative technologies offer an integrated approach to addressing urban challenges, empowering cities to effectively accommodate growing populations while promoting sustainability and enhancing the quality of life for residents. These platforms provide:

Improved Quality of Life

Enhanced services like electronic systems for their daily transactions help the citizens enjoy a better daily life. Public services available remotely 24/7, better parking availability, and consistent water supply lead to a more comfortable urban experience

Economic Growth

Efficient infrastructure fosters economic development. It also helps organisations optimize their collecting procedures and avoid unnecessary losses

Enhanced Health and Safety

Reduced pollution, improved resource management, and safer transportation systems contribute to public health and safety

Citizen Empowerment

Mobile apps and dashboards allow residents to participate in and benefit from these technologies, fostering engagement and trust in urban governance

ParkaLot- Smart Parking



ParkaLot is a comprehensive management system designed to provide organisations with full control over their infrastructure. This versatile and scalable web-based, cloud-enabled tool seamlessly integrates with third-party systems to deliver real-time data processing, visualization, and sharing. By leveraging advanced technological infrastructure, ParkaLot allows organisations to monitor parking spot availability in real-time and access up-to-date information on the status of deployed sensors. Its intuitive design ensures efficient oversight and optimise operations, making it an essential tool for effective infrastructure management. It also provides a mobile app that helps drivers find the closest available parking spot and pay through the app.

Open1|Fleet - Fleet management platform



Open1|Fleet is an innovative web application designed to streamline fleet management. Tailored for fleet offices and departments, it simplifies daily operations with a complete digital solution that enhances efficiency and ensures an exceptional user experience. This cloud-based system requires no installation and is accessible anytime, anywhere, from any device. Its unified interface works seamlessly on desktops, tablets, and smartphones. The dedicated mobile app, Open1|Fleet (Trip), enables drivers to update itinerary and vehicle status in real-time while receiving essential notifications. Effortless, efficient, and user-focused- Open1|Fleet redefines fleet management.

Open1 – The new era



Open1|Water - A complete suite for the water management authorities



Open1|Water, was created as a result of the existing necessity for more efficient global water management. As the most important need of humanity is the consumption of drinking water we are helping the Citizens and the Water Authorities in their daily operations and interactions. The suite of products includes:

Open1|Billing: A web application which simplifies and automates the daily procedures of the Water Supply & Sewerage authorities, equipped with functionalities for the efficient data supervision.

Open1|e-services: A modern and easy-to-use platform for the citizens' interaction with the water authority.

Open1|Ydroid: a mobile water metering app for the recording of water consumption data.

Open1|WaterSafetyPlan: A web-based platform aiming at monitoring the quality of drinking water in its distribution chain.

Automating the enterprise processes

Enterprise Software

Our software solutions empower enterprises to increase their profitability by automating business processes. Through increased efficiency, cost reduction, enhanced scalability, and improved decision-making, we help businesses unlock their full potential, drive sustainable growth and be of better service to the citizens.

These platforms deliver automation that reduces human errors, optimises resource allocation and utilization, and lightens employee workloads, enabling them to focus on more creative and strategic tasks in their daily routines.

Automation provides a quicker way of procedure execution, thus enabling businesses to provide services faster. It also enables organisations to handle increased workloads and scale their operations effectively.

By automating repetitive tasks, employees can concentrate on strategic activities like innovation, customer engagement, and business development

Automation paves the way for data-driven insights, improved forecasting with predictive analytics tools, helping businesses and organisations to identify areas for improvement.

Round-the-clock operations are available to the citizens, providing 24/7 services with on-line transactions.

Open1|Finance - Financial management



Open1|Finance is the new OTS software system that covers every aspect of a financial department, however complex. It simplifies complex procedures and ensures regulatory compliance. It offers: Financial management of an organisation, Budget monitoring and reporting, Revenue and expenditure management, Asset and warehouse management, Dynamic reporting and informational dashboards and Regulatory Compliance.

The platform offers full compliance with the International Public Accounting Standards (IPSAS) and the respective requirements that concern the public organisations.

The system collaborates closely with other software applications of the Open1 family of products by OTS, and it also interoperates with central government systems.

Open1|HRMS - Payroll and human resources management



OPEN1 | HRMS is a versatile Payroll and HR management platform designed for organisations of all sizes. It ensures seamless adaptability to current legislation with a user-friendly and customisable interface, minimizing errors and repetitive tasks while offering strategic decision-making tools.

The platform offers web and cloud access, allowing users to work from anywhere on any device without installation, benefiting from automatic updates and predictable subscription costs. It ensures robust data security through advanced encryption, automatic backups, and GDPR compliance. Designed for scalability, it adapts to changing employee needs, making it suitable for organisations of all sizes. Automation tools streamline payroll and HR operations, integrating task calendars and external systems. Comprehensive employee management features include detailed records, self-service portals, leave tracking, evaluations, and payroll processing with mass updates and classification tools. Additionally, real-time reporting provides updated insights into salaries, costs, attendance, and compliance with legislation.

Open1|Process - Electronic process management system



Open1|Process is a state-of-the-art Process Management Electronic System designed to enhance and optimise organisational workflows. By first standardising procedures, it enables seamless composition, management, assignment, execution, automation, and monitoring of all registered processes, ensuring smooth and efficient operations. With its ability to accelerate operations, organisations benefit from faster implementation of procedures, reduced document storage costs through digital archiving, and enhanced automation for simplified task execution.

As a modern web-based application, Open1|Process empowers organisations to manage cases more efficiently and effectively. Built on open protocols such as OpenID and Auth, it integrates effortlessly with identification systems like LDAP and Active Directory, ensuring seamless compatibility with existing structures. This powerful tool enhances operational efficiency while maintaining security and adaptability within any organization.

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We develop products with the sole purpose of improving people's daily lives

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